



2021 - 2022

IMPACT REPORT

Nurturing Communities:
Equitable and Inclusive
Health Care For All

HEALTH AND WELLNESS • ADDICTION SERVICES
HOUSING AND SHELTER • JOB READINESS





A MESSAGE FROM OUR CEO

As in years past, VIP continues to provide critical services to those in desperate need. I am humbled by our staff's unwavering commitment to VIP's mission, and deeply grateful for all the support VIP received from partners, donors, and funders.

To address one of the most persistent issues in this city - lack of housing - we opened three shelters, including the first Sanctuary Facility in New York City to house families bussed from Texas, and soon will be opening a men's shelter in East Harlem. We also provide 168 units of supportive and affordable housing.

VIP engaged our community in East Tremont/Crotona with job trainings, internships and community events such as job and community resource fairs, and the Candlelight Vigil for Recovery Month.

We know we can't do it alone, and we value our partnerships. With Columbia's Institute for Training Outreach and Community Health (InTouch) program, clients and staff have access to the Community Health Workers training program, a very-needed profession, given the multiple current health and social crises ravaging the Bronx.

We partnered with CS44 and KIPP Freedom Middle School to provide school-based mental health services to students, and we unveiled the mural developed in collaboration with the schools and the community "Celebrating Community in a Healthy Way." We continue to partner with the NYPD and the DA's office.

We are establishing a team of peer navigators to educate the community about harm reduction and prevention strategies, and we will soon be opening our first dental clinic in East Tremont/Crotona. We are proud to receive gold and silver recognitions from the American Heart Association (AHA) and the American Medical Association (AMA) for our work in the community with a blood pressure monitoring program, and diabetes and cholesterol control. We also received a HRSA Health Center Quality Leader award.

VIP has been out in the community, providing vaccinations, testing, outreach, and education and connecting people to much needed social, medical, mental health, housing and shelter services.

We will continue this work in the years ahead. These past two years have shown that our staff is resilient and prepared to overcome any challenge that may arise.

Thank you for supporting our work and our mission.

Debbian Fletcher-Blake, Chief Executive Officer



➡ CHALLENGE: The Bronx has the lowest life expectancy in NYC

5,896
PATIENTS



We nearly doubled our pre-pandemic numbers, serving patients in our **Health Services**, **Mental Wellness**, and **Addiction Services** departments.

80% Are Bronx residents (a 4% increase from FYE 2021)

88% Are on Medicaid

15% Are experiencing homelessness

71% Have diabetes under control

95% Screened for clinical depression (a 67% increase from FYE 2021)

91% Screened/received tobacco use cessation therapy (a 15% increase from FYE 2021)

92% Screened for Human Immunodeficiency Virus (HIV) (a 12% increase from FYE 2021)

83% Assessed for suicide risk (a 28% increase from FYE 2021)

HIGHLIGHTS OF THE YEAR

- Opened two shelters in Queens, one in Brooklyn, added 20 beds for transgender/nonconforming individuals and soon will add a shelter in East Harlem, expanding our capacity to **1,000 beds**.
- Received a \$400K SAMHSA grant for a peer-led community-based overdose prevention program to increase access to **prevention and harm reduction services** to more than 1,000 unique individuals over the next three years.
- Launched school-based mental health clinic within CS44 and KIPP Freedom Middle School with support from the Mother Cabrini Foundation of Health and the New York State Office of Mental Health (OMH). Provided information to **over 600 students and over 100 staff** at the schools.
- Trained over **1,000 people to administer naloxone** and **distributed nearly 1,700 naloxone kits**.
- Opened NYC's first Sanctuary Facility, **housing over 144 families**. Metro Inn, one of our newer shelters, is transitioning into a sanctuary facility, **housing 90 single adult** asylum-seeking men.
- Held **421 vocational trainings** on topics including resume building, food handling, security, OSHA, site safety and more.
- Tested over **125 youths for HIV** and **over 100 for Hep-C** through our Capacity Building Initiative (CBI) Team Youth program, with 0 people testing positive.
- Celebrated our second year delivering the **remote monitoring program** with Community Health Care Association of New York State (CHCANYS). Of the 98 enrolled, 47 continued in the program and **75% improved their blood pressure since baseline**.
- Engaged over **2,100 clients** in substance use disorder treatment services through our Opioid Treatment Program (OTP), Outpatient Program, and Residential Treatment Facilities.

VIP's First School-Based Mental Health Clinic



VIP's School Wellness Team distributing backpacks outside CS44 and KIPP Freedom Schools

On Sept. 19, 2022, VIP launched its first school-based mental health clinic. The kick-off event was held along with the unveiling of our mural: *Celebrating Community in a Healthy Way*, in partnership with CS44 and KIPP Freedom Middle School. Both schools are adjacent to our headquarters on 770 East 176th Street, in the Bronx.

"We hope this is the first of many schools we can partner with in the Bronx to improve students' academic performance and growth," said Wellness Director Alison Maling. "The impact of COVID-19, violence, and other aspects of life can find its way into a child's schoolwork. Addressing students' mental health could have an impact beyond their school years."

The student body in these schools is largely Hispanic and Black, most live below the national poverty level, and are less likely to have a conducive environment at home for online learning. A 2021 New York City Health Department poll found that 28% of parents reported that the behavioral and mental health of at least one child in their household was negatively affected by COVID-19 over the past two months. Data from i-Ready, an online assessment and instruction software for reading and mathematics used in many NYC public schools, suggests that only 60% of low-income students regularly log in to online instruction compared to 90% of high-income students, with schools that predominantly serve Black and Latino students reporting a 60% to 70% engagement in the platform.

Since Jan. 1, 2022, our Wellness Center has seen 22 children for a total of 273 visits. Within a month of launching our school-based clinic, we engaged 13 students and successfully enrolled 10 into the program.

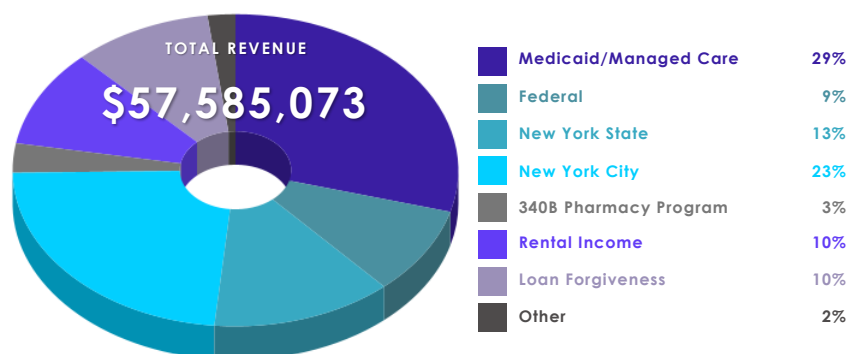


VIP's latest mural *Celebrating Community in a Healthy Way*

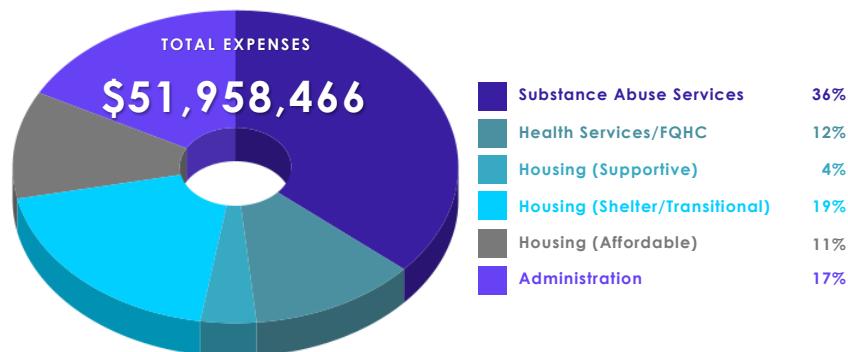
FINANCIAL PROFILE

Funding from local, state, and federal sources, as well as corporations, individuals, and special events, enable VIP Community Services to provide quality care to clients regardless of their ability to pay. For the fiscal year ending June 30, 2022, VIP Community Services' revenues were **\$57,585,073**, and expenses were **\$51,958,466**.

Our Sources of Revenue



How We Spent Our Funds



*The sum of the individual percentages in both charts may not add up to 100% due to rounding.

Top Donors

Mother Cabrini Health Foundation
Harry and Jeanette Weinberg Foundation
Rose M. Badgeley Residuary Charitable Trust
Mark A. and Lisa J. Walsh
American Academy of Pediatric Dentistry Foundation
Laura Parsons and the Parsons Family Foundation
BioReference Laboratories, Inc.
ELMO Realty Co. Inc.
OneGroup
Advanced Medical Billing Systems
Karen Ashkenase and Family (In Memory of Donald L. Ashkenase)
Salvatore Gogliormella
Priyank Patel and Felicity Pharmacy
Proguard Protection, Inc.
Sunny Builders Corp.



DONATE

With your generous support, VIP Community Services can change more lives. You can donate on our website at vipservices.org/donate or contact our Development Office at info@vipservices.org to learn about other ways you can help, including: a *trust arrangement that can benefit your family, gifts of appreciated stock or real property, or remembering VIP Community Services in your will.*

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